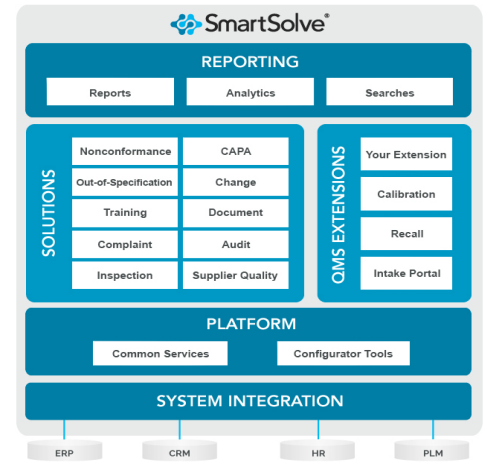




# SmartSolve®

## ESSENTIALS

Delivered on a compliance-ready platform, Pilgrim's SmartSolve<sup>fi</sup> provides closed-loop process integration unmatched in the market. It is based upon ISO 9001 standards and supports the most stringent regulatory requirements. With electronic signatures, audit trails, validation packs and electronic reporting, SmartSolve gives you control and confidence so you can focus on progress, not problems. Opportunities, not obstacles. Whether you are ready to automate a single process or optimize your entire quality management system, SmartSolve prepares you to succeed.



## EXAMPLES



Plan for and conduct internal and external audits.



Build risk-based corrective and preventive action workflows to quickly resolve and prevent issues.



Drive to the root cause of problems to quickly focus on prevention and correction.



Record change requests and securely track approvals, progress and trends.



Manage supplier incoming inspections, audits, NCs, and CAPAs, and use data to evaluate and optimize your supply chain.



Capture customer issues, implement resolutions, and simplify adverse event reporting.



Manage personnel skill sets and certification



Streamline document control and revision tracking.

Manage document control and revision tracking.

## ADVANCED

Robust business intelligence coupled with pre-built standard reports provide instant visibility to quality trends and quick access to proof needed during regulatory audits.

“ We really value Pilgrim's all-in-one suite approach. ”  
 Raymond Vandick  
 QA Training Manager  
 Organogenesis, Inc.

## ENTERPRISE

Whether you want to host SmartSolve applications within your enterprise or prefer to leave that to us, you gain access to our industry-tested, validation-ready quality management solutions. Your Pilgrim cloud applications are hosted in the most advanced infrastructure available, an SSAE 16 SOC 2 Type 2 certified data center.